



OSSS Refund or Exchange Request

Customer Name:

Customer Number or Order Number:

I am requesting a Refund I am requesting an Exchange

Reason for Return or Exchange:

Terms and Conditions

I have read and understand the OSSS Return and Exchange policy detailed on the OSSS website at <https://www.opensourcesixsigma.com/Refund-Policy-s/147.htm>. I certify that I have not transferred, re-sold or given my licensed products to anyone or posted them on the Internet for others to view.

I certify that if my Refund is approved according to the terms set forth on the OSSS Refund Policy page, I will destroy the OSSS Products and will not attempt to use them again in any manner or transfer them to anyone else.

I understand that if my Refund or Exchange is approved according to OSSS Return and Exchange Policy terms and conditions the Refund or Exchange may take up to a ten (10) business days for OSSS to process my Refund or Exchange. I also understand that once processed it may take up to thirty (30) days for the credit to be reflect on my credit card / banking statement.



OPEN SOURCE SIX SIGMA

Print First and Last Name:

Signature:

Date: _____

Please return this completed form to osss@opensourcesixsigma.com