



OSSS Refund or Exchange Request

Customer Name:

Customer Number:

Order Number:

I am requesting a Refund

I am requesting an Exchange

Reason for Return or Exchange:



Terms and Conditions

I have read and understand the OSSS Return and Exchange policy detailed on the OSSS website at _____ I certify that I have not transferred, re-sold or given my licensed products to anyone or posted them on the Internet for others to view.

I certify that if my Refund is approved according to the terms set forth on the OSSS Refund Policy page, I will destroy the OSSS Products and will not attempt to use them again in any manner or transfer them to anyone else.

I certify and understand that my Refund or Exchange may be subject to an Administrative Fee as detailed in the OSSS Return and Exchange policy.

I understand that if my Refund or Exchange is approved according to IASSC Return and Exchange Policy terms and conditions the Refund or Exchange may take up to a ten (10) business days for OSSS to process my Refund or Exchange. I also understand that once processed it may take up to thirty (30) days for the credit to be reflect on my credit card / banking statement.

Print First and Last Name:

Signature:

Date:

Please Scan and Email the Completed Refund and Exchange Request Document along with your Original Sales Receipt to osss@opensourcesixsigma.com